



Protocol for Student Crisis Intervention

Imminent Danger

Call 911

If a student displays violent behavior toward self or others **OR** has a medical emergency **OR** is actively engaged in suicidal behavior **call 911**. The call will be directed to the Springfield Police Department. Be prepared to answer questions and provide specific details. If this is a medical emergency, you may be directed to perform life saving techniques. Remain on the line unless unsafe to do so until dispatcher indicates that you may hang up.

Signs of Emotional Distress

Refer to Senior Academic Counselor

If a student is exhibiting signs of verbal, behavioral or emotional distress, **Contact:** David Forton, Senior Academic Counselor, at **x4332 (413-755-4332** from cell), or **dcforton@stcc.edu**.

If David Forton is unavailable, contact the Health and Wellness Center at **x4230 (413-755-4230** from cell) Building 19, Room 177. In the event of an emergency **call 911**.

Concerning Behavior

Reporting Options

Members of the college community are encouraged to report behaviors of concern so that students in distress can be provided with appropriate support services and resources. Access the **Reporting Options** page online at: stcc.edu/resources/student-affairs/reporting-options

This page includes options to submit potential violations of the student code of conduct, instances of academic dishonesty and concerns for the general health and well-being of a student. For more information, contact Darcey Kemp, Vice President of Student Affairs, at **x4402 (413-755-4402** from cell) or **VPSA@stcc.edu**.

Non-Academic Challenges

Refer to Center for Access Services (CAS)

If a student is experiencing non-academic challenges that impede academic performance and is in need of assistance, **Contact:** Center for Access Services at **x5761 (413-755-5761** from cell), or **cas@stcc.edu**.

Examples of when a student is in need of social services:

- Homelessness
- Food/Grocery Assistance
- Financial difficulties
- Assistance with obtaining health insurance
- Any other non-emergency, non-academic support



Guide for Mandatory Reporting

Reporting Abuse of a Vulnerable Population IS MANDATORY

If a faculty or staff member is given information that a child, elder, or person with a disability is being abused, that faculty or staff member is **required by law** to report the abuse.

If person is

a child (under the age of 18), call:

Department of Children and Families: **800-792-5200**

an elder (age 60 and over), call:

24-hour hotline to report elder abuse: **800-922-2275**

disabled (age 18-59), call:

Disabled Persons Protection Commission: **800-426-9009 V/TTY**

REQUIRED REPORTING TO TITLE IX COORDINATOR

Sexual harassment and sexual violence – including dating and domestic violence and stalking – are forms of sex discrimination prohibited by Title IX and the College Affirmative Action policy. The Title IX Coordinator is obligated to investigate alleged Prohibited Conduct occurring on campus and off campus when the conduct adversely affects the College Community, poses a threat of harm, interferes with the college's and student's pursuit of its educational objectives and mission, and/or if a student or employee is charged with a serious violation of state or federal law. If a student reports one of the above types of misconduct or criminal acts, faculty and staff are required to report it to the STCC Title IX Coordinator.

Kathryn C. Senie, J.D., Ed.D

Director of Compliance, Affirmative Action Officer/Title IX Coordinator,
ADA Coordinator

Phone: 413-755-4749

Email: kcsenie@stcc.edu

Follow up: Faculty and staff should also report any crisis to their immediate supervisor as soon as possible.

Note: If designated staff for any of the protocol areas is not available, Campus Police is always the back-up.

Produced by the STCC Office of Disability Services. Contact David Forton at x4332 or dcforton@stcc.edu with any questions.

Springfield Technical Community College